

NEED TO RETURN YOUR ITEM?

If you are not 100% satisfied with your purchase and would a refund, then you are fully protected by our 30 Day Money Back Guarantee. Just return your item(s) to us following the instructions below.

HOW DO I RETURN AN ITEM?

Simply return the product back to us at the following address and complete the form below, including the reason code.

**Returns Dept.
Fulfilmentcrowd
5200 Suite D
Anthony Road
Sandston
Virginia
23150**

RETURN PROCESS

We aim to refund you within 14 days of having received the returning item.

We do not provide exchanges, all returned items will be refunded once they've been inspected by our warehouse team. **If you need a different size or colour of item, then you'll need to place a new order.**

When processing refunds we will reimburse you for the cost of the item.

The refund will **NOT** include any postal charges you paid to return your item back to us.

We will refund money received using the same method used to make the purchase.

Product Name*	Qty	Size	Colour	Refund

Please return the product in its original packaging where possible, including all accessories and be careful to avoid any damage.

Make sure you obtain proof of postage.

PLEASE COMPLETE THE FORM BELOW: (All fields required *)

Please tell us the reason you're returning using the Reason Codes below. Your item(s) should be sent back to us within 30 days.

Your Full Name:*		
Order Number:*	Shipping Reference:*	Your Order Date:*

Additional Comments	
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Goods are classified as faulty if they are received damaged, or where a manufacturing fault has occurred. Please note that items that are damaged because of wear and tear are not considered to be faulty. If you have received a faulty item then please contact support@backpainhelp.com